

# Privacy policy

**Alemtek ("we," "our," or "us") values your privacy. This privacy policy explains how we collect, use, and protect you data.**

## | Access data

You may visit our website without revealing any personal information. With every visit on the website, the web server stores automatically only a so-called server log file which contains e.g. the name of the requested file, your IP address, the date and time of the request, the volume of data transferred and the requesting provider (access data) and documents the request.

This access data are analyzed exclusively for the purpose of ensuring the smooth operation of the website and improving our offer. This serves the protection of our legitimate interests in the proper presentation of our offer that are overriding in the process of balancing of interests.

## | Third-party hosting

Data are also processed by a third-party provider that we have engaged to render hosting and website presentation services on our behalf. This provider processes on its servers all data that are collected in the manner specified below when you visit our website or fill in forms made available for this purpose. Data are processed on other servers only in the scope described herein.

This service provider is based in an EU or EEA member state.

## | Data collection

We collect data that you disclose to us whenever you place an order or contact us (e.g. via contact form or by email). Mandatory fields are marked as such because we absolutely need those data to perform the contract or process your request, and you would otherwise not be able to complete your request. Upon contract completion, your data will be retained for as long as necessary to fulfill the purposes outlined in this privacy policy or as required by law.

## | Data transfer

For contract performance, we disclose your data to the shipping company in the scope required for the delivery of the ordered goods.

If, when or after placing your order, you have given your express consent to us doing so, we disclose your data such as e-mail address and phone number to the selected shipping provider based on that consent, in order to enable the shipping provider to contact you to advise you of the delivery or agree with you the delivery details.

You may revoke your consent at any time by using the contact information under the "Contact information" section below or by directly notifying the shipping provider. After you revoke your consent, we will delete the data disclosed for this purpose, unless you expressly consent to the further use of your data or we reserve the right to further use your personal data in the scope and manner permitted by the law, of which we inform you in this notice.

## | Newsletter

If you subscribe to our newsletter, we will regularly send you our e-mail newsletter based on your consent, using the data required or disclosed by you separately for this purpose.

You may unsubscribe from the newsletter service at any time. For this purpose, you can send a message to the contact information under the "Contact information" section below. Upon unsubscription, we will delete your email address unless you have expressly consented to the further

# ALEMTEK

use of your data or we reserve the right to further use your personal data in the scope and manner permitted by the law, of which we inform you in this notice.

The newsletter is sent to you by our service provider who processes data on our behalf and to whom we disclose your email address.

### | Cookies

Use the cookie button in the lower left corner of this page to withdraw or change your cookie consent.

### | Social media plugins

To increase the level of protection of your data during your visit to our website, the site uses the plugins using the 2 click solution. This ensures that when you call a page of our website, which contains such plugins, no link to the servers of a social network provider is established yet. Only when you enable the plugins, your browser will establish a direct link to the servers of the social network provider.

The content of the given plugin is then transferred by the relevant provider directly to your browser and integrated within the page you are viewing. This allows the providers to obtain information that you viewed a relevant page of our website in your browser, also if you do not have an account with the relevant provider or are currently not signed in. This information (including your IP address) will be sent from your browser directly to the relevant provider's server and stored there. If you interact with the plugins, e.g. click the "Share" button, this information will be also sent directly to the provider's server and stored there. In addition, the information will be published on the social network page and your contacts will be able to see it.

To find out more about the purpose and scope of collection, further processing and use of the data by the providers, and to learn about the available contact options and your rights in this respect and how you can customize your browser to better protect your privacy, please see the data privacy policies of the providers:

<https://www.facebook.com/privacy/policy/>

<https://x.com/en/privacy>

<https://help.instagram.com/155833707900388>

<https://policy.pinterest.com/en-gb/privacy-policy>

### | Other links

The site <https://www.alemtek.com/> may include links to other websites which do not fall under our supervision. We cannot accept any responsibility for the protection of privacy or the content of these websites, but we offer these links to make it easier for our visitors to find more information about specific subjects.

### | Data protection

We take appropriate security measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction.

- We use encryption protocols to secure data transmission and protect sensitive information from interception.
- Your data is stored on secure servers with restricted access, ensuring that only authorized personnel can handle it.
- We deploy firewalls and intrusion detection systems to monitor and prevent unauthorized access to our systems.

# ALEMTEK

- Our systems undergo routine security assessments to identify and mitigate potential vulnerabilities.

In the event of a data breach, we have procedures in place to respond promptly, including notifying affected users and authorities where required by law.

### | **Contact form**

When you submit a question through our contact form, we may collect the following information:

- Your name
- Your email address
- Your company name
- Your phone number (if provided)
- Any other details you provide in your message

We use the information collected via the contact form for the following purposes:

- To respond to your inquiry or request
- To provide customer support
- To improve our services and website
- To follow up on your communication, if necessary

By using our contact form, you agree to the terms outlined in this privacy policy.

### | **Your rights**

You are entitled to obtain information concerning data stored about your person and, as the case may be, to correct, restrict the processing, enable the portability of, or delete those data.

If you have any questions about how we collect, process or use your personal data, want to enquire about, correct, block or delete your data, or withdraw any consents you have given, or opt-out of any particular data use, please contact our data protection officer:

Didrik Klein Pasma

Box 89

SE-382 21 Nybro

Sweden

Phone: [+46 \(0\)481 696 68](tel:+46(0)48169668)

Email: [didrik@alemtek.com](mailto:didrik@alemtek.com)

When contacting us, we require you to be able to identify yourself in order to prove that you are in fact the person you are inquiring information about. This means either a valid copy of an ID, drivers license or similar, or contacting us from the email address that you have signed up to our newsletter with.

You may also submit a complaint to the responsible data protection supervisory authority.

### | **Changes to this privacy policy**

We may update this privacy policy from time to time. Any changes will be posted with an updated effective date in the top right corner of the privacy policy.

# ALEMTEK

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Tel: +46 (0)481 696 60 | E-mail: [info@alemtek.com](mailto:info@alemtek.com) | [www.alemtek.com](http://www.alemtek.com)

### | Right to object

If we process personal data as described above to protect our legitimate interests that are overriding in the process of balancing interests, you may object to such data processing with future effect. If your data are processed for direct marketing purposes, you may exercise this right at any time as described above. If your data is processed for other purposes, you have the right to object only on grounds relating to your particular situation.

After you have exercised your right to object, we will no longer process your personal data for such purposes unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defense of legal claims. This does not apply to the processing of personal data for direct marketing purposes. In such a case we will no longer process your personal data for such purposes.

### | Contact information

If you have any questions about this privacy policy, please contact us at:

Alemtek AB

Box 89  
SE-382 21 Nybro  
Sweden

Email: [info@alemtek.com](mailto:info@alemtek.com)  
Phone: [+46 \(0\)481 696 60](tel:+46(0)48169660)

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